

Playbook & Kick Off: create your own digital marketing plan from start to finish.

Starting Line Up: prioritize the new strategies in digital marketing versus the tried and true strategies.



Red Zone: marketing strategies for the more mature marketing campaign.

End Zone: how to define what your end zone looks like and know that you're winning.



Brand Awareness

Top of the funnel – they don't even know that they need your space yet, but they will!

Lead Generation

Consideration phase – they know they need a space, but they're shopping price, timelines, features, ease of use, surrounding benefits.

Thought Leadership / Longer Term

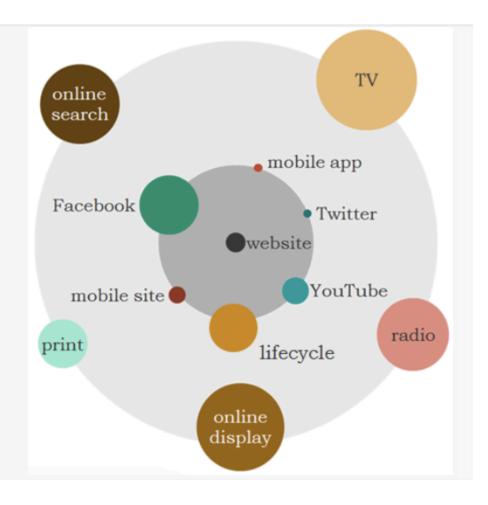
Wide net of traffic and topics – downloadable content, content, 3rd party website articles & PR outreach with local tourism associations.





Consumers are part of an Integrated Digital Ecosystem.

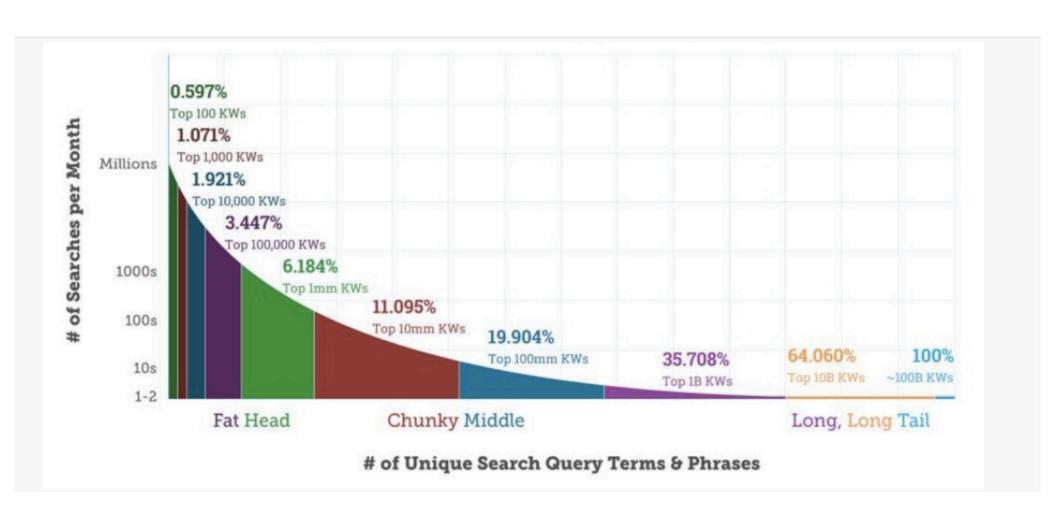
- Bottom-up, touch-point driven, strategy & planning.
- ♦ Content marketing that is focused.
- ♦ True digital integration with all channels.
- Full-circle brand planning & influencers empowered to share.



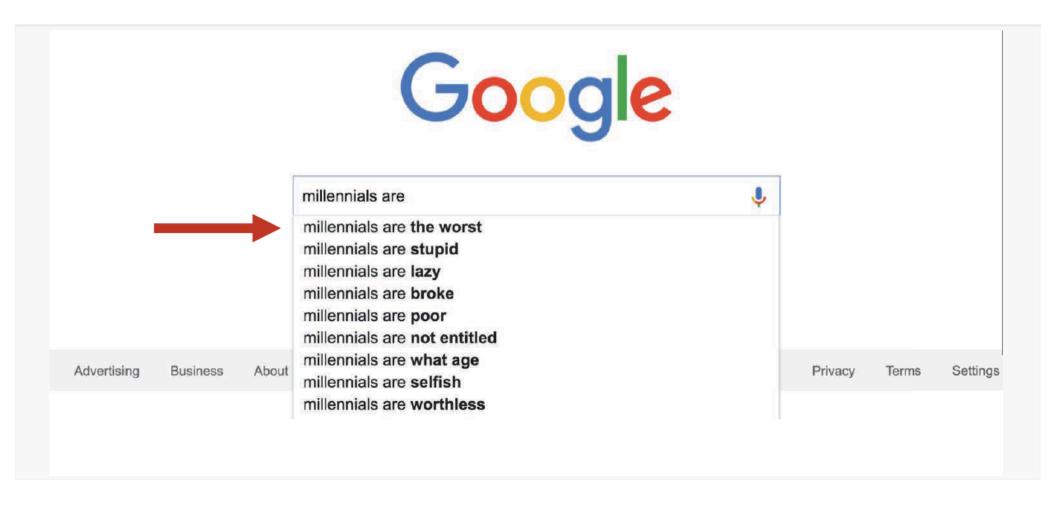








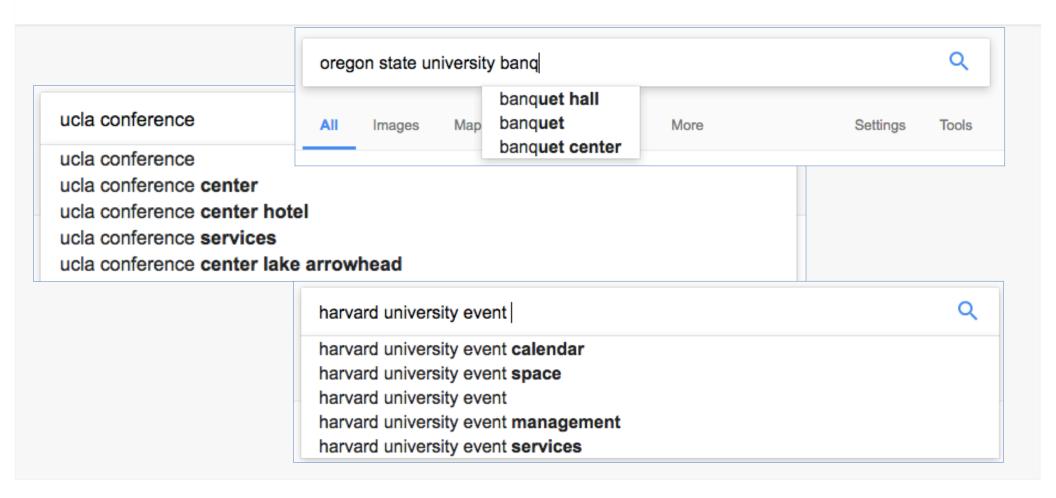




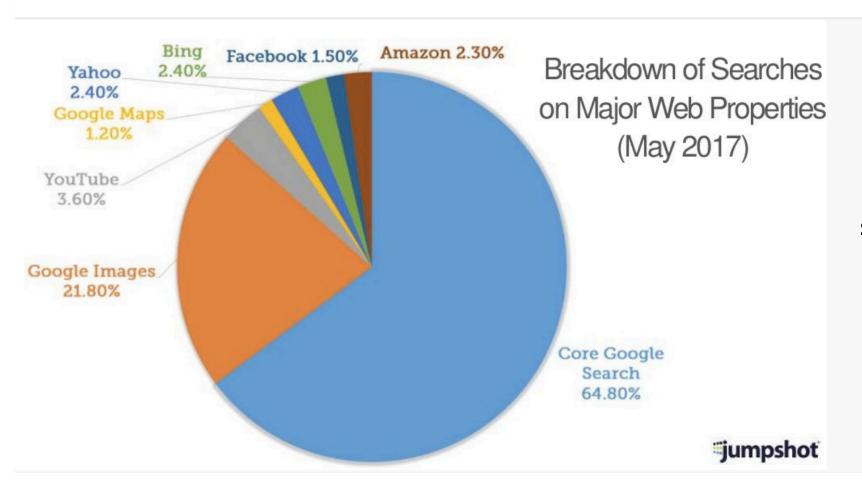






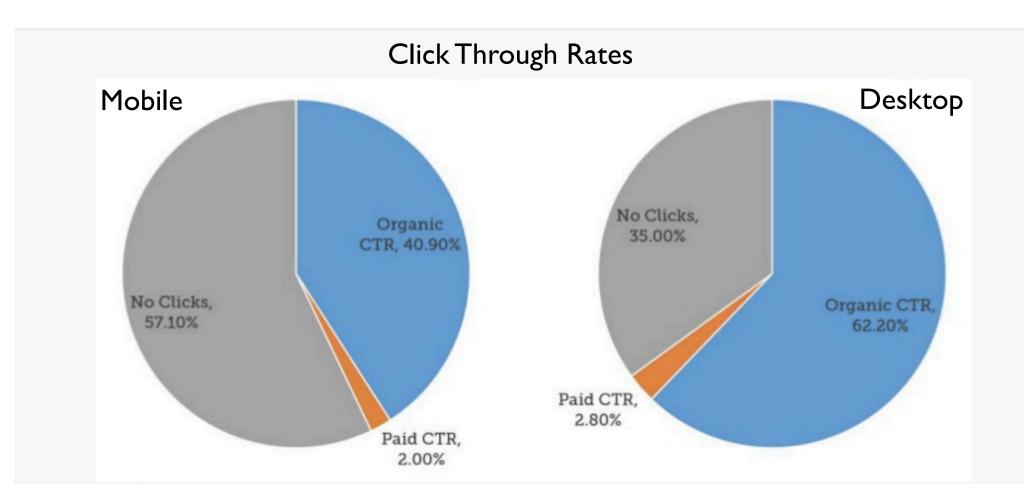






Where are people searching in the B2B search landscape?







Not All Referrers Send Traffic Equally

(data below from May 2017)

in a	Top 10	11-100	101-1K	1K-10K	10K+
Google	22.2%	14.9%	18.0%	18.7%	26.2%
Facebook	42.7%	17.7%	15.3%	12.9%	11.3%
Yahoo	39.2%	15.8%	15.6%	14.0%	15.4%
Reddit	75.2%	11.0%	7.2%	4.4%	2.2%
Youtube	80.1%	7.2%	5.4%	4.1%	3.2%

Larger sites (like universities) can take advantage of Facebook and Yahoo! Search results being more skewed to the top sites.

jumpshot



These factors matter for SEO (and maybe social media)

Content

Links & External

Keywords

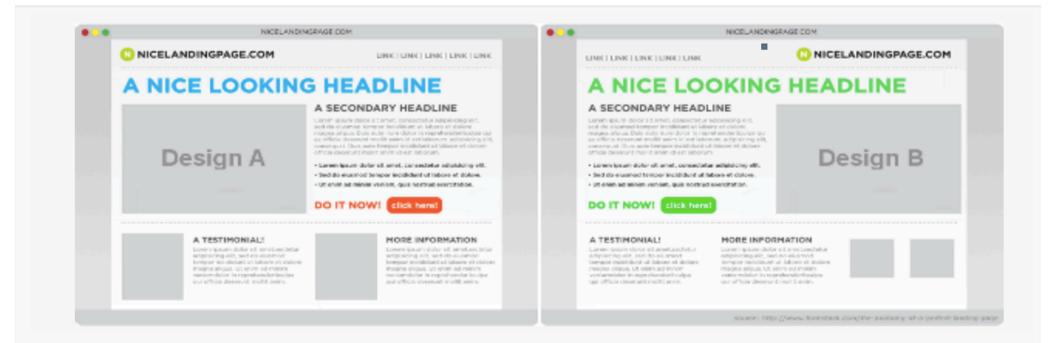
Search Query Success

Host Domain Quality

User Experience

Technical Data Personal Experience





Landing Page Testing Can Spur New Website Design Ideas

STARTING LINE UP





Mobile, paid search, everything else!



Content Marketing



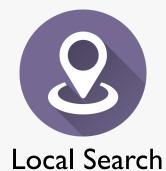
Email Marketing



Social Media



Optimization





Big Projects

2018 Digital Marketing Plan
New PPC Strategy or Channel
Content Marketing implementation
Video Production
Site Migration (or upgrade
CMS Upgrade

Small Projects

New Social Channel
New PPC Landing Page
Content Marketing plan
Infographic Creation
New Product/Service Page
HTTPS Migration
New Lead Channel Testing
3rd Party Partnerships



What is a gap that you can fill?

- Automation to more quickly respond to leads
- Social Tools to do more with less time/resources
- CMS to target content with potential customers
- Social Networks to reach a different group/testing
- Analytics Solutions that help you understand opportunities
- Email to share stories, communicate and reactivate



BUILDING DIGITAL MARKETING INTO YOUR ORGANIZATON'S CULTURE



Organizations have a need to develop SEO, PPC, and Social strategies into the **culture**.

This allows organic success can take hold and drive more traffic, leads, sales.



Create Structure & Identify Leaders





Creating a strong structure within your organization



Identify leaders within your organization

Create orkflows for content ideas

Workflows for content creation

Content implementation & Promotion

Work with key department managers

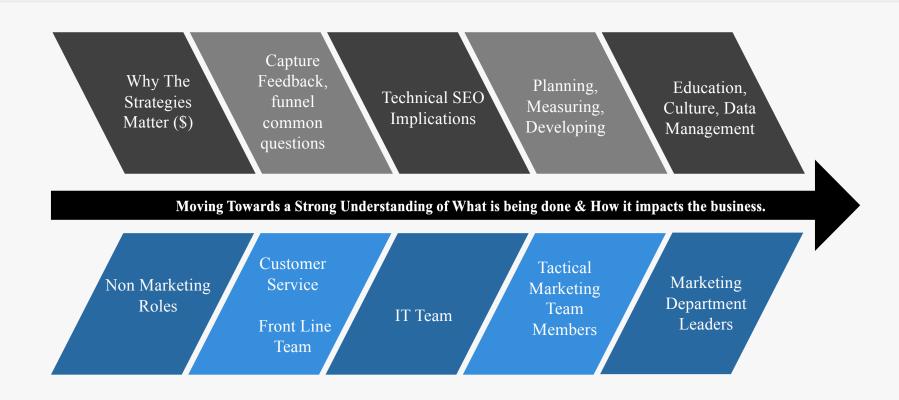
Establish clear expectations for different employees

Product evangelists

Share Data & Create Visibility Share Sales Team Successful Emails & Phone Content/Socia Call Data 1 Wins Quarterly SEO Digital Work Sessions All Team Members Are Stakeholders.... Dashboards for different people Consumer within the Content company. Customer Service Questions

Educate & Motivate Team Members





Important Topics – Educate the team



Most
Important
Keywords
Driving
Business

Company's web presence history, major changes, what's next?

Analytics
Metrics &
How to find
partnership
opportunities

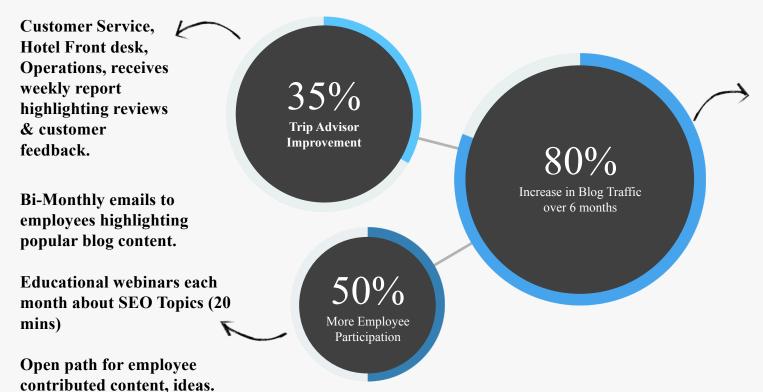
What are we planning for the next year? Or 2-3 years.

Technical SEO Implications of New Pages, Links, Content Changes What is the best lead generation channel?

The SEO ZOO:
Penguin, Panda,
Pigeon, Google's
Updates & Impact

Real World Example... Hotel Asset Management Company

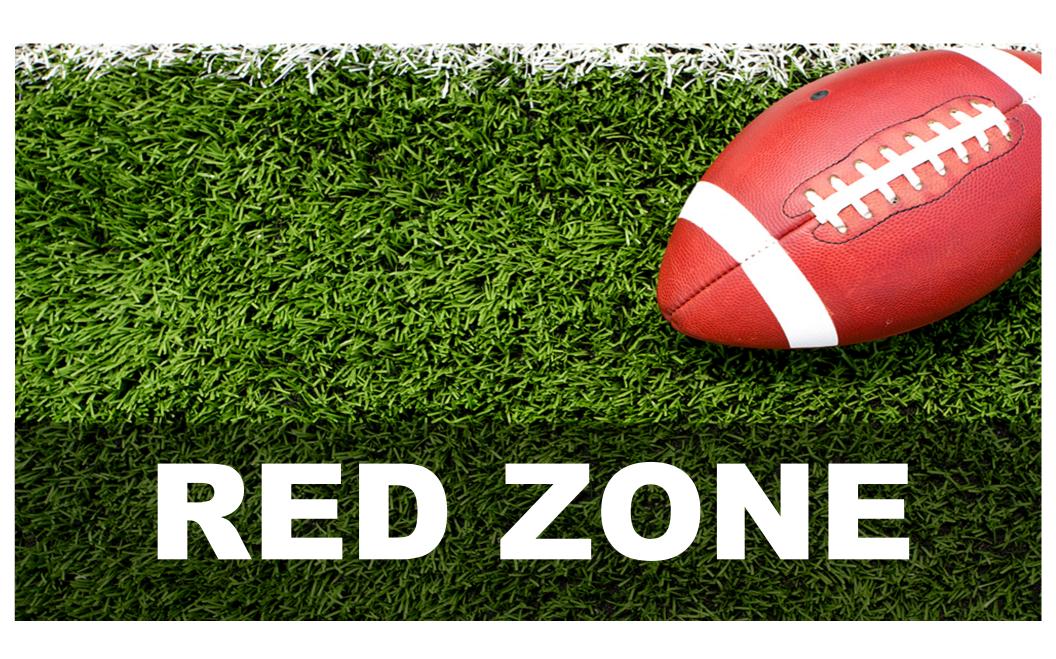




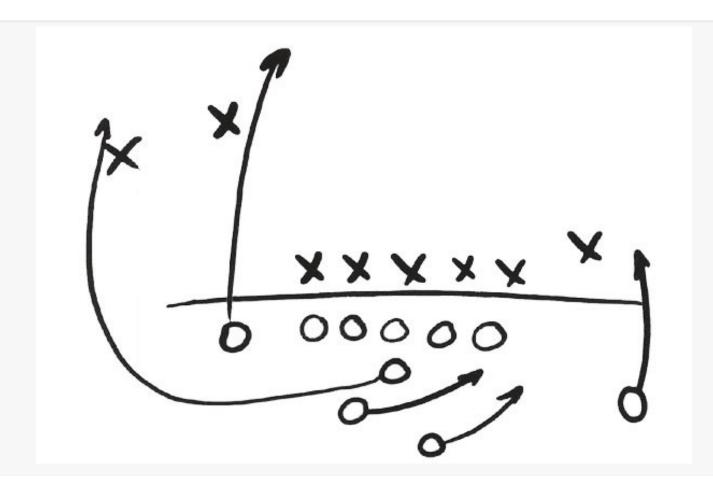
Content was sourced from each department: Sales & Wedding Planning Director, Customer & Guest Services, Housekeeping & Operations, Restaurant & Bar, Marketing Team, Executive Team.

Social Conversations helped build a grass roots employee network of sharing and fun!

Team members are now aware of seasonality trends and travel trends – they're part of the conversation.







Let's Get Tactical







6 Degrees of Kevin Bacon





6 Degrees of Kevin Bacon Separation

- 6.00 Based on the idea of Network Theory where any one person is connected to another person in the world by less than 6 connections.
- Facebook's data team released two papers in November 2011 which document that amongst all Facebook users at the time of research (721 million users with 69 billion friendship links) there is an average distance of 4.74.
- Facebook reported that the distance had decreased to 3.57 in February 2016, when it had 1.6 billion users (about 22% of world population).
 - > How we do connect to consumers better using the Facebook Platform?



Facebook Business Manager

Business.Facebook.com



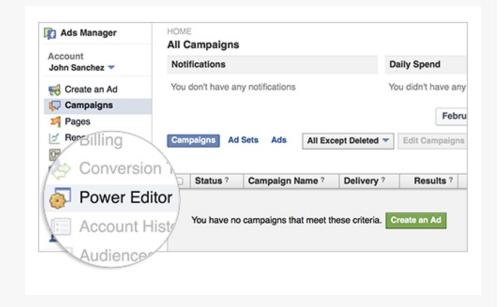
- Allows you to manage multiple Facebook Business Pages (multiple locations or brands)
- Allows you to run ads from multiple personal accounts or business accounts.
- Create Asset Libraries that can be pulled upon for ads, posts, shares, etc.
- Allows easier access to company assets for employees.



Facebook Power Editor

Benefits:

- •Allows for easier management and editing of campaigns. Allows you to manage multiple ad sets, page posts, and ads in bulk.
- •It's a lot easier to post-date posts into the future using Power Editor.
- •Opens up Custom Audiences from FB, Custom Audiences from your own website and LookALike Audiences.





Facebook Engagement Metrics

What is a LIKE worth? How about a comment? Please Share.

The currency of Facebook is engagement. Without engagement, content is just sitting and not being seen or digested by consumers.

Some Facebook metrics are simply a gauge of how popular topics, pictures, questions, products, etc are.

If your goal is to **engage** more with your consumers and **connect** with them, then you should place some value in a like, comment, share.

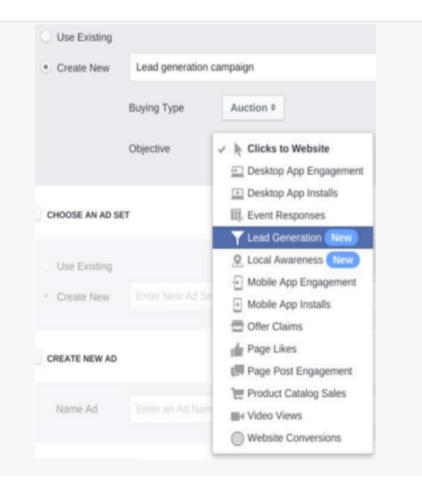


Facebook Ad Options

Facebook ad options are quickly expanding and many of the new ad options are mobile centric.

These are some of the options for facebook ads and they allude to the action that someone will take.

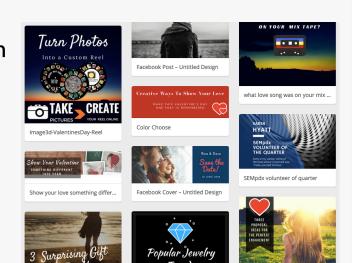
You have to determine if that has value.





Favorite Tips

- **Daily Pacing:** FB introduced daily pacing to address early budget depletion and will be fully available by May in the Power Editor.
- Target existing Newsletter subscribers as a custom audience.
- Then MULTIPLY these lists by 3x-5x using **LookALike Audiences**.
- Don't pay for likes pay for engagement, traffic, leads.





Facebook Demographic Targeting

LOCATION

Enter one or more countries, counties/regions, cities, ZIP/postal codes, addresses or designated market areas to show or exclude your ad to people in those locations. Location targeting is not available in all countries.



Everyone in this location



People recently in this location



People traveling in this location



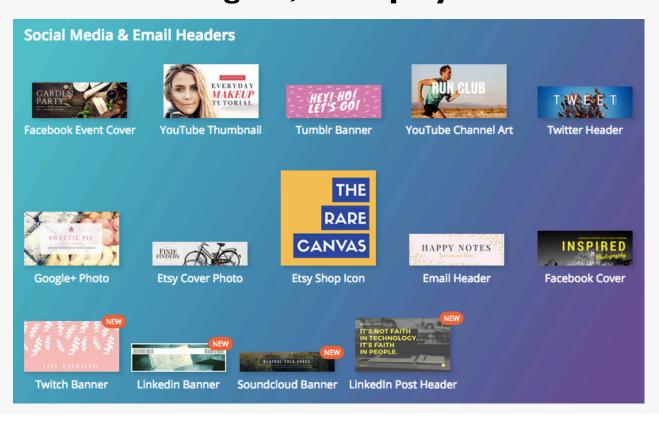
Note: You can even drop a pin in a location anywhere on the map provided.







I'm not a designer, but I play one on the Internet.





Perfectly sized ads, post photos.

Pay as you need images & free

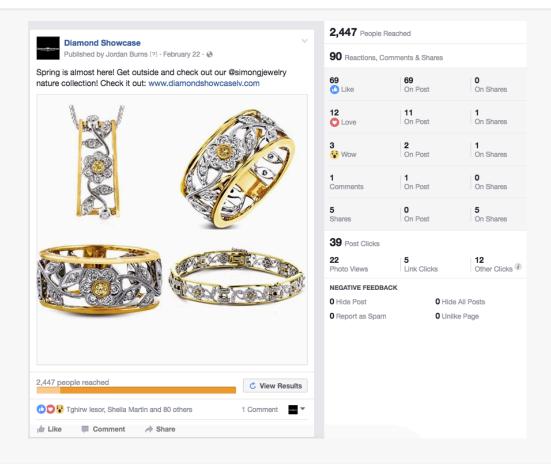


Promoted Posts

Targeted ads highlighting products and showing only to people within 2 miles of the business' location.

We were able to drive 39 clicks at \$.51 CPC.

Cheaper than AdWords \$2-3 CPC.

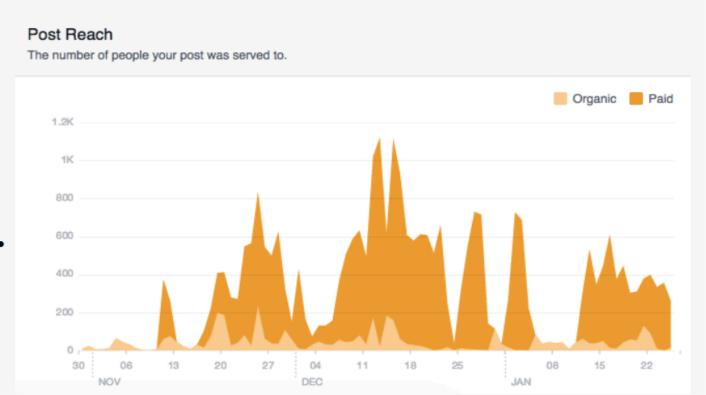




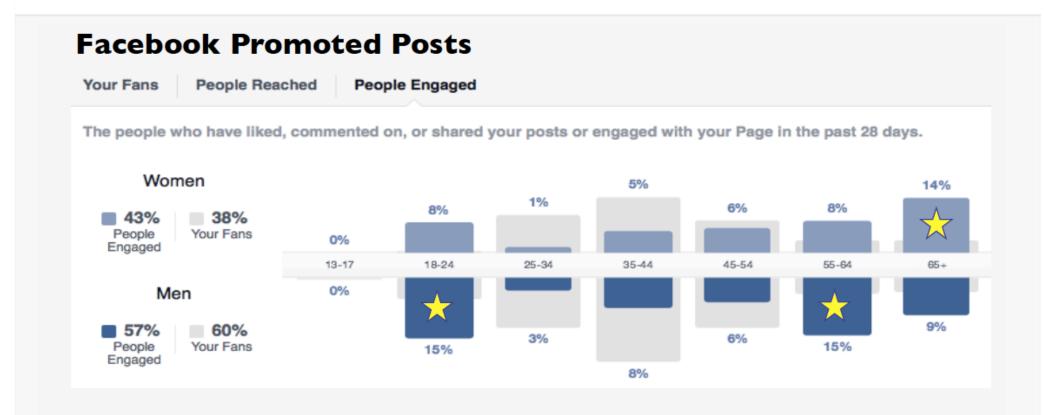
Facebook Promoted Posts

One Word Sums up the value of a promoted post:

Amplification.









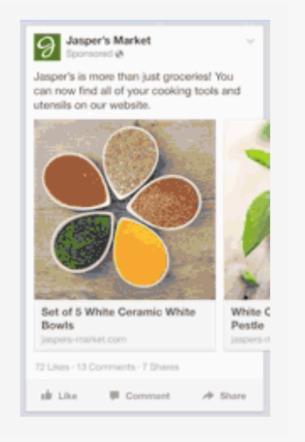
 \star You may even reach a different audience than your current Facebook fans.



Facebook Ads: Multi Product or Carousel

Ads are a great way to capture the imagination of a Facebook user. This ad format allows you to create several images and tie them together and let a user scroll through them. This is a great ad format for ecommerce, or highlighting image rich content.

Users will see this ad format in their Newsfeed, Desktop and Mobile. It's similar to a post link ad but includes more images.





Facebook Ads: Lead Ads are fairly new and not widely used. However that's changing, especially for small businesses that want to capture leads for special events and venue rentals.

Available on Desktop & Mobile.

Best performance will be a lead capture for mobile users and highly targeted to an existing audience and their friends.

****> Verizon ♥ > 12:00 PM What's on your mind?	* 8
Suggested Post	
# TheSkimm	4
"Can't believe it took me this long to fi Changed my life (or at least mornings) #skimmlife" - A Skimm'r	
The daily email newsletter you need start the day.	to Sign Up
271 Likes 7 Comments	
pfr Like 🕮	Comment
Victor Stossel was tagged in a post.	-



A BAD ASS EXAMPLE...

A Facebook campaign that targets higher income, higher network individuals in the larger demographic areas of Texas.



AUDIENCE DETAILS

Location - Living In: United States: Austin (DMA), Dallas-Ft. Worth (DMA), San Antonio

(DMA)

Age: 22 - 65+

People Who Match: Net Worth: 2. \$200,000 - \$499,999, 3. \$500,000 - \$749,999, 4.

\$750,000 - \$999,999, 5. \$1,000,000 - \$1,999,999, 6. Over \$2,000,000,

5. \$500,000 - \$999,999, 7. \$2,000,000 - \$2,999,999, 8. Over

\$3,000,000, 4. \$250,000 - \$499,999, 6. \$1,000,000 - \$1,999,999 or 3.

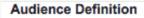
\$100,000 - \$249,999

And Must Also Match: Interests: Accredited investor, franchise, Angel investor,

Entrepreneurship or Coffee, Behaviors: Coffee or Highly likely investors

Interest expansion: (1) Off







Potential Reach: 1,400,000 people



Build Your Ad Set

The ad set in this campaign included 3 different image ads. All are very different in style – we're testing these to see which work best.

Take a Guess!









Build Your Lead Form

Choose what information you would like to collect.

Facebook will auto fill details for the lead if they exist and the person's privacy settings allow access.

What information would you like to ask for?	Additional questions (up to 3)
	Add Custom Question
User information @	Automotive Car make
✓ Email ✓ Full name Show more options	Car make Car model Trim Year of make
In addition to user information, you can add up to 3 questions. Add an existing question or create your own.	Car dealership Education Interested field of study Current field of study Highest level of education When do you plan to enroll Course of interest Campus location What degree are you interested in Ecommerce How often do you want to hear from us Select a category B2B Size of company Size of sales team

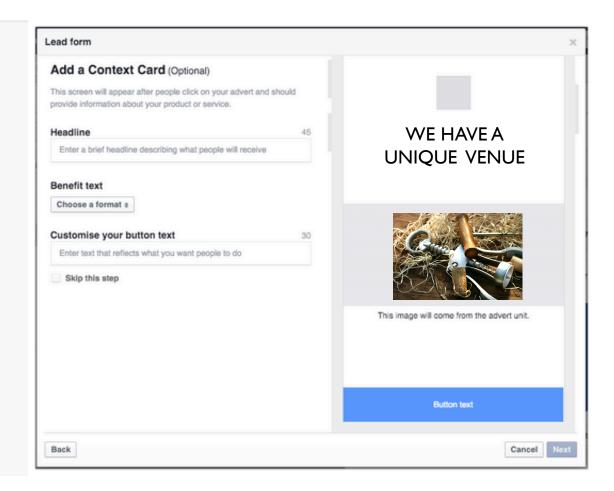


Build Your Lead Form

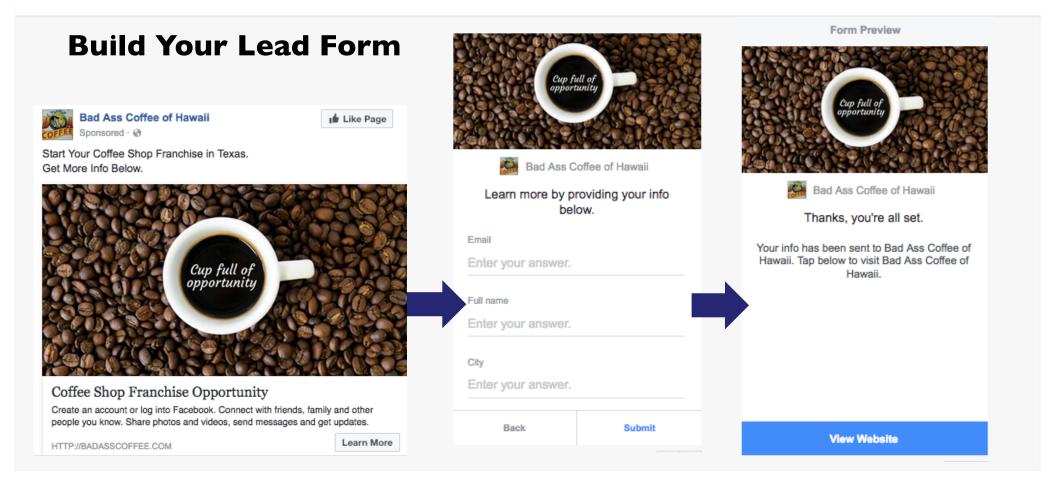
Select Your:

- Image for the Header
- Headline
- Submit Button Language

Then choose whom you want to target.









Test, Adjust, Capture Leads

Ad Name	Delivery 1	Results 1	Reach ①	Cost per 🔞	Amount Spent 1
BAC of Hawaii - Lead generation - Image 2	Active	45 Leads (Form)	7,660	\$8.11 Per Lead (Form)	\$364.85
BAC of Hawaii - Lead generation - Image 1	Active	16 Leads (Form)	4,761	\$12.39 Per Lead (Form)	\$198.23
BAC of Hawaii - Lead generation - Image 3	Active	14 Leads (Form)	3,498	\$9.61 Per Lead (Form)	\$134.52
Results from 3 ads		75 Leads (Form)	13,389 People	\$9.30 Per Lead (Form)	\$697.60 Total Spent

The Image with 3 coffee shops performed best.

Our cost per lead in this channel is under \$10. The daily reach for this campaign is a few hundred and we're capturing about 5 leads per day.



Linkedin Ads

Sponsored Content is a Company Page update (shared posts with company news, promotions, relevant industry articles, SlideShare presentations, and Vimeo and YouTube videos) promoted to a specific audience. The ads appear in the homepage feed (on desktop, mobile, and tablet) and on the right side of the desktop homepage. If you have a one-day-only sale or a video of a recent company charity event, a sponsored update is the best way to share that content.

Text and Image Ads feature a compelling headline, description and, if you like, an eye-catching 50×50 image. You can choose your target audience with laser sharp B2B filters and set your own budget. Text and image ads are only available on desktop. They may appear under "Ads You May Be Interested In" and as text link advertisements found at the top of the homepage. If you are trying to grab the attention of a busy professional, checking LinkedIn on a lunch break, the text and image ads are your best bet to pique their interest. Instead of using your business logo, include a compelling image with your ad to grab the prospect's attention.





Linkedin Ads

Sponsored InMail gives you the opportunity to deliver sponsored content directly to LinkedIn user inboxes. A Sponsored InMail only gets delivered when members are active on LinkedIn so this feature gives you 100 percent deliverability. It's an effective option for those looking to create personalized messages and drive conversion rates.

Display Ads help you get your business in front of your desired audience early in the buying cycle and increase awareness on a large scale. You can leverage LinkedIn ads to find the right professionals based on relevant profile data.

Dynamic Ads are highly customizable. You can write your own ad copy, choose your call to action, and use dynamically generated images from LinkedIn member profiles. This kind of advertising is especially useful for building relationships and prompting the most influential members of your audience to wake up and pay attention to your business.





Linkedin Ads

We Can Target These People

Job title and function are key professional attributes of your audience. LinkedIn ads allow you to search and create audiences composed of specific criteria.

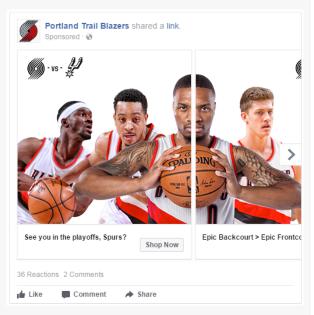
Industry and company size tell you who your next buyer could be. Do you want to sell to a large company or a small business? Are you looking for regional or national clients?

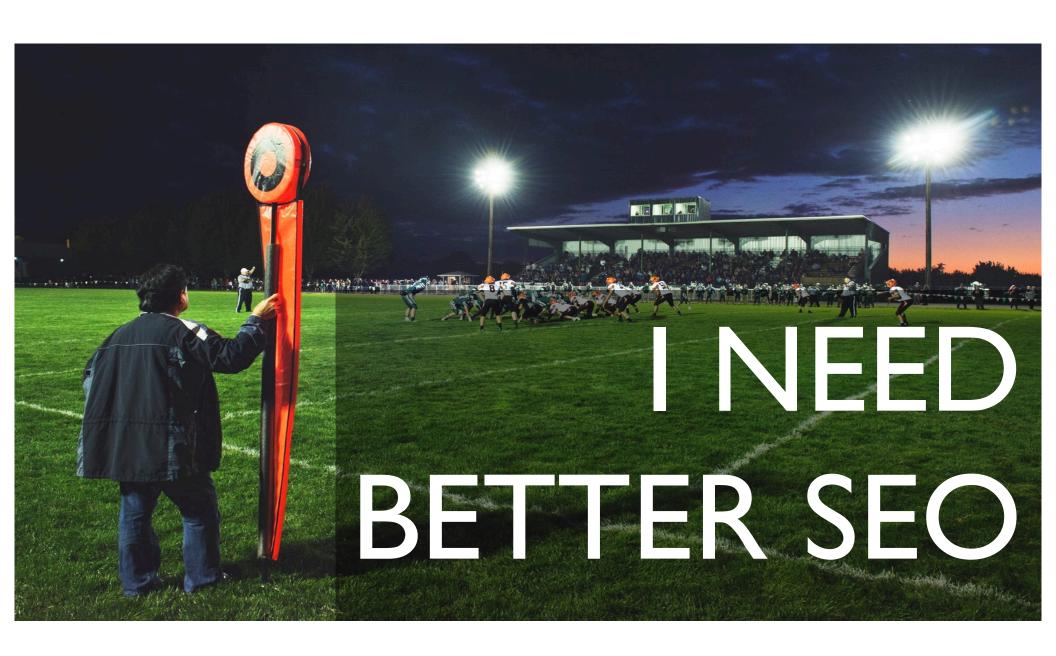
Seniority is a great way to target influencers with your Linkedln ads. Linkedln pulls data from member profiles even if they don't have the word "senior" in their title. For example, if a person has been with a company for more than two years, that person will be mapped as an individual contributor and will appear as "senior" in the Campaign Manager tool. The algorithm is able to determine if a particular member is entry-level or not because it accounts for their entire career path.



7 Things to A/B Test in Ads

- I. People in Image vs. Just Product
- 2. Generic/Stock Photo or Custom Photos
- 3. Text Call To Action (buy, check out, sign up, subscribe)
- 4. Emotion & Immediacy Factors
- 5. Logo and Brand representation vs. none (experience focused)
- 6. Light colors vs. darker colors (or a nice burgundy color?)
- 7. Carousel Image Ad Formats (Trailblazers)







302 Temporary Redirects	Use of Frames	Incomplete or Missing Robots.txt File
Browser-based Redirection	Deep Folder Structure	Robots.txt File is Blocking Spiders
Canonicalization	Dynamic URLs	Robots Meta Tag is Blocking Spiders
Coding & Scripting	Action Tracking in URLs	Relevant Text Content Within Images
Extensive On-page CSS	Session IDs in URLs	Lack of Body Content
Extensive Use of Pop-up Windows	Site Requires Session IDs to Function	Image Map Navigation
JavaScript Navigation	Site Requires Cookies to Function	Duplicate & Similar Content
Flash Site Construction	Public Content on a Secure Server	Questionable Content
Use of Flash Navigation	Interstitial Page Requires User Action	Multiple CMS Platforms
Use of Flash Modules	HTML Sitemap	Search Engine Incompatibility
Use of AJAX Modules	XML Sitemap	Accessibility & Code Compliance
Use of Silverlight Modules	Broken Links & Custom 404 Solution	Load Balancing



Image Optimization

Images are part of Google's Universal Search platform – when the algo believes that a searcher is looking for an image, they will return one in their search results. Image optimization includes the following elements:

- ✓ File Name optimized to describe the image & include a keyword.
- ✓ **Content** content around the image, sometimes as a caption, helps the SE's understand the image's content.
- ✓ Alt Text Alternative Text within the code of the page helps define the image.



Content Optimization

- ✓ It informs consumers.
- ✓ It is valuable for the search engines to drive traffic.
- ✓ It tells consumers how to solve their problem.
- ✓ It's local. It's national & international.
- ✓ It's experiential.
- ✓ It drives leads.
- ✓ It defines a brand.
- ✓ It needs to be accessible & digestible.
- ✓ It's written, spoken, seen, and shared.





Learn more about a day in the

UV Content Optimization

- Localized Search Directories.
- One Page SEO Strategy for venue listings.
- Image Optimization & Video Opportunities.
- Internal linking and cross promotions.
- Top Pick List (coming soon!)

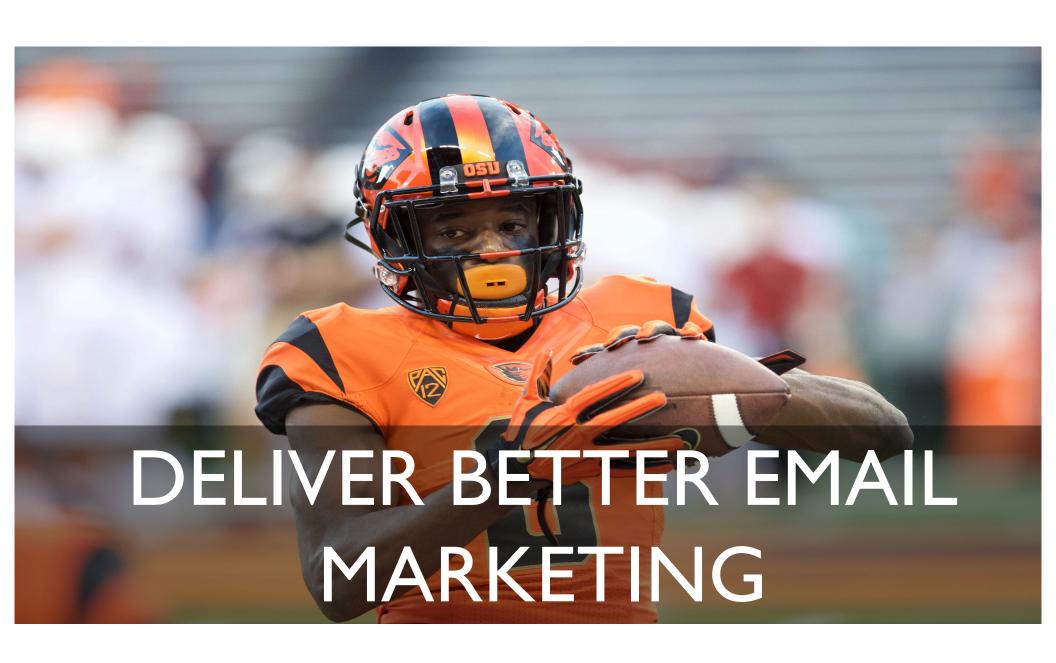
University of St. Thomas, Minn	eapolis & St. Paul
Overview	The University of St. Thomas o
Event Spaces	sophisticated meeting and ever
Accommodations	The Minneapolis campus, locat meeting planners. Professional
Catering	and affordable lodging. The Un exceptional learning environme
Services	Our metropolitan settings give
Technology	American Public Transportation Cities offer a dynamic location Bowl, the 2019 NCAA Final Fou
Area Attractions	meeting and event space durin
Testimonials	We offer easy access to Twin C
Hot Dates BOGO Special at University of St. Thomas,	America, Target Field, Target Ce thriving metropolitan area; com

Minneapolis & St. Paul >>more



Content Optimization Check List

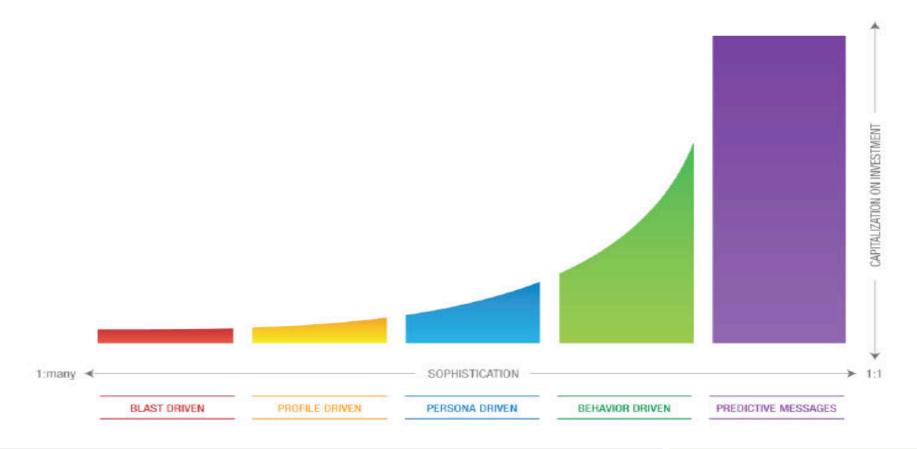
- Thought-out theme + up to 3 keyword to focus on.
- Internal and external links included.
- List of relevant Resources to note.
- Image or other media inclusion.
- □ SEO Elements (Title Tag, META Desc, H1 Tag).
- Obvious structure to the content (breaks, images, etc)
- Success Measurement noted (traffic, lead gen, links, branding)
- ☐ Follow up on success within 30-60 days.



Customer Needs



Based on Sophistication Requirements



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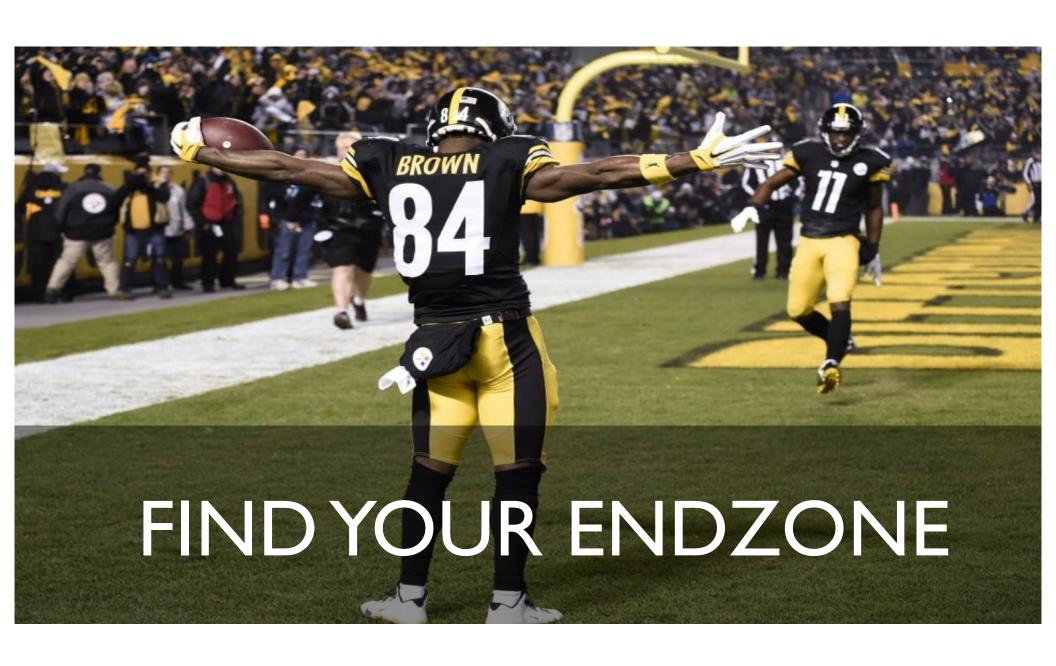
www.ExactTarget.com



Areas To Test

- Subject Lines ([©])
- Day & Time of Delivery
- Different Call To Actions (and location)
- Depth of Lead Qualification
- Thought Leadership Emails
- 3rd Party Emails to Your List
- Frequency of Emails to Certain Groups
- Automated Emails (birthday, anniversary, special events, etc)







CRO – Conversion Rate Optimization

- Use Content or Blog Posts that are popular to feed traffic to new content.
- Try using in-text Call To Action (CTA) links for lead generation.
- Try lead capture forms or CTAs on your most popular pages only.
- Shore up your lead flow for incoming leads.













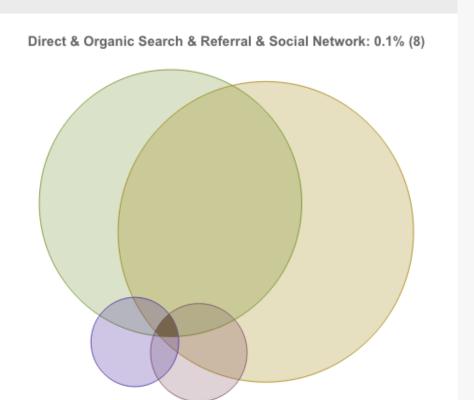


Multi-Channel Conversion Visualizer

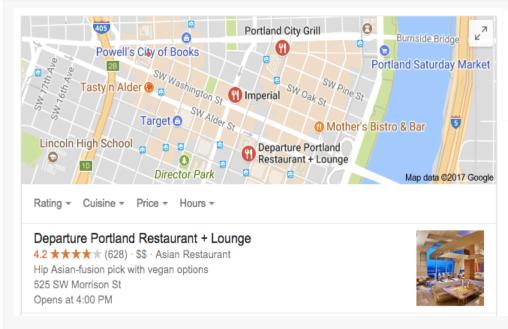
See the percentage of conversion paths that included combinations of the channels below. Select up to four channels.

	Channel	% of total conversions
V	O Direct	73.33%
✓	Organic Search	57.85%
✓	Referral	7.83%
V	Social Network	6.47%
$\overline{}$	Email	2.83%

Increased Breadth of Lead Generation Channels







The 38 Essential Portland Restaurants, Fall 2017 - Eater Portland

https://pdx.eater.com/maps/best-portland-restaurants-38 *

Oct 3, 2017 - Find them on the Eater PDX Heatmap. 1 Ataula. Eater PDX's 2013 Chef of the Year Jose Chesa emphasizes a convivial vibe at his modern Spanish gastropub. 2 Restaurant St Jack. 3 Bamboo Sushi NW. 4 Ken's Artisan Bakery. 5 Mi Mero Mole.

Farm Spirit · Ava Gene's · Ataula · Coquine

Discover more places



Best drinks Nostrana, Little Bird Bistro, ...



Best breakfasts
Screen Door, Mother's Bistr...



Lunch restaurants
Clarklewis Restaurant, Hig...

We Are Owning Local Search!





Increased Website Traffic and Interactivity Metrics



Time / \$	Impact	Project
1	8	Home Page Content Organization
2	5	Internal Page Content Strategies
4	7	Internal Linking & Connecting
4	6	Technical 301 Redirects & Error Handling
1	3	Cool, New and Fresh Graphics
6	5	Image Optimization and tagging
3	4/6	Schema on Site & Ticket Site
7	9	Title Tags, Description tags
4	6	Facebook Advertising Campaign
9	7	Mobile & Responsive Updates
6	8	Email & Lead Generation Process Mapping

We Finished Projects!

